

Quart Non - Financial Outcomes

Case Outcomes Case Outcome	Client Details Count Number of Clients
Benefit Check Completed	41
Budgeting Support	8
Bus Pass Secured	1
Debt Mgmt Advice	13
Debt repayment negotiated	3
Energy Advice - bills & payments	12
Energy Advice - fuel supply /connection issue	3
Energy Advice - grants & schemes	9
Energy Advice - Priority Services Register	10
Energy Advice - support to change meter type	3
Energy Advice - support to understand heating controls / meter	4
Energy Advice - Switching	8
Energy Advice - Warm Home Discount	15
Energy Health Check Completed	26
Financial Health Check Completed	40
Financial Planning Support	23
Financial Product Advice	8
Funeral Product information / guidance	5
Improved Income Level	10
Inheritance planning, wills & legacies	15
Insurance Product information / guidance	6
Mortgage Product information / guidance	3
National Insurance Credits Awarded	1
Other - add note	2
Pension Product information / guidance	6
Planning for Care Costs	9
Power of Attorney / Guardianship Advice	15
Reduced Level of Financial Stress	51
Savings Product information / guidance	1

Report Filters (All Conditions must be met):

Case Outcomes > Quarter Updated	In List	Oct - Dec 2021
Case Outcomes > Is Financial Outcome	Is	False
Case Outcomes > Case Outcome	Not In List	Agreeing a period of time when you made no payments, Benefit Appeal Successful, Benefit Reconsideration Successful, Debts Written Off, Grant/Charity application, Health and Life Style Improvement, Informal Payment Arrangement, Making reduced payments to the organisations owed money, Negotiation with Third Parties, Other Reduction of Debt, Preventing Enforcement, Reduced amount of debt