

## Quart Non - Financial Outcomes

Case Outcomes Case Outcome	Client Details Count Number of Clients
Benefit Check Completed	36
Blue Badge Secured	2
Budgeting Support	13
Bus Pass Secured	1
Debt Mgmt Advice	10
Debt repayment negotiated	2
Energy Advice - bills & payments	6
Energy Advice - grants & schemes	11
Energy Advice - Priority Services Register	6
Energy Advice - support to change meter type	1
Energy Advice - support to understand heating controls / meter	1
Energy Advice - Switching	8
Energy Advice - Warm Home Discount	13
Energy Health Check Completed	25
Financial Health Check Completed	41
Financial Planning Support	27
Financial Product Advice	21
Funeral Product information / guidance	2
Improved Income Level	11
Inheritance planning, wills & legacies	11
Insurance Product information / guidance	2
Mortgage Product information / guidance	1
National Insurance Credits Awarded	1
Other - add note	2
Pension Product information / guidance	17
Planning for Care Costs	10
Power of Attorney / Guardianship Advice	13
Reduced Level of Financial Stress	53
Savings Product information / guidance	3

### Report Filters (All Conditions must be met):

Case Outcomes > Quarter Updated	In List	Jul - Sep 2021
Case Outcomes > Is Financial Outcome	Is	False
Case Outcomes > Case Outcome	Not In List	Agreeing a period of time when you made no payments, Benefit Appeal Successful, Benefit Reconsideration Successful, Debts Written Off, Grant/Charity application, Health and Life Style Improvement, Informal Payment Arrangement, Making reduced payments to the organisations owed money, Negotiation with Third Parties, Other Reduction of Debt, Preventing Enforcement, Reduced amount of debt