

Quart Non - Financial Outcomes

Case Outcomes Case Outcome	Client Details Count Number of Clients
Benefit Check Completed	55
Blue Badge Secured	1
Budgeting Support	8
Bus Pass Secured	4
Credit Product information / guidance	3
Debt Mgmt Advice	15
Debt repayment negotiated	13
Energy Advice - bills & payments	14
Energy Advice - fuel supply /connection issue	1
Energy Advice - grants & schemes	9
Energy Advice - Priority Services Register	10
Energy Advice - support to change meter type	3
Energy Advice - Switching	13
Energy Advice - Warm Home Discount	11
Energy Health Check Completed	22
Energy Scheme Referral - replacement boiler / repair	1
Financial Health Check Completed	49
Financial Planning Support	20
Financial Product Advice	10
Funeral Product information / guidance	3
Improved Income Level	30
Income Maximisation	1
Inheritance planning, wills & legacies	10
Insurance Product information / guidance	7
Mortgage Product information / guidance	4
National Insurance Credits Awarded	1
Other - add note	3
Pension Product information / guidance	11
Planning for Care Costs	9
Power of Attorney / Guardianship Advice	11
Reduced Level of Financial Stress	55
Savings Product information / guidance	2

Report Filters (All Conditions must be met):

Case Outcomes > Quarter Updated	In List	Jan - Mar 2021, Apr - Jun 2021
Case Outcomes > Is Financial Outcome	Is	False
Case Outcomes > Case Outcome	Not In List	Agreeing a period of time when you made no payments, Benefit Appeal Successful, Benefit Reconsideration Successful, Debts Written Off, Grant/Charity application, Health and Life Style Improvement, Informal Payment Arrangement, Making reduced payments to the organisations owed money, Negotiation with Third Parties, Other Reduction of Debt, Preventing Enforcement, Reduced amount of debt