

## Quart Non - Financial Outcomes

Case Outcomes Case Outcome	Client Details Count Number of Clients
Benefit Check Completed	37
Budgeting Support	7
Bus Pass Secured	2
Credit Product information / guidance	3
Debt Mgmt Advice	13
Debt repayment negotiated	11
Energy Advice - bills & payments	12
Energy Advice - fuel supply /connection issue	1
Energy Advice - grants & schemes	7
Energy Advice - Priority Services Register	9
Energy Advice - support to change meter type	2
Energy Advice - Switching	10
Energy Advice - Warm Home Discount	10
Energy Health Check Completed	18
Energy Scheme Referral - replacement boiler / repair	1
Financial Health Check Completed	35
Financial Planning Support	9
Financial Product Advice	6
Funeral Product information / guidance	3
Improved Income Level	21
Income Maximisation	1
Inheritance planning, wills & legacies	4
Insurance Product information / guidance	6
Mortgage Product information / guidance	3
Other - add note	2
Pension Product information / guidance	9
Planning for Care Costs	4
Power of Attorney / Guardianship Advice	8
Reduced Level of Financial Stress	37
Savings Product information / guidance	1

**Report Filters (All Conditions must be met):**

Case Outcomes > Quarter Updated	In List	Jan - Mar 2021
Case Outcomes > Is Financial Outcome	Is	False
Case Outcomes > Case Outcome	Not In List	Agreeing a period of time when you made no payments, Benefit Appeal Successful, Benefit Reconsideration Successful, Debts Written Off, Grant/Charity application, Health and Life Style Improvement, Informal Payment Arrangement, Making reduced payments to the organisations owed money, Negotiation with Third Parties, Other Reduction of Debt, Preventing Enforcement, Reduced amount of debt