

Annual Non - Financial Outcomes

Case Outcomes Case Outcome	Client Details Count Number of Clients
Benefit Check Completed	140
Blue Badge Secured	7
Budgeting Support	25
Bus Pass Secured	5
Credit Product information / guidance	9
Debt Mgmt Advice	38
Debt repayment negotiated	18
Energy Advice - bills & payments	12
Energy Advice - fuel supply /connection issue	1
Energy Advice - grants & schemes	7
Energy Advice - Priority Services Register	9
Energy Advice - support to change meter type	2
Energy Advice - Switching	10
Energy Advice - Warm Home Discount	10
Energy Health Check Completed	18
Energy Scheme Referral - replacement boiler / repair	1
Financial Health Check Completed	122
Financial Planning Support	54
Financial Product Advice	38
Funeral Product information / guidance	6
Improved Income Level	83
Income Maximisation	1
Inheritance planning, wills & legacies	29
Insurance Product information / guidance	24
Mortgage Product information / guidance	12
Other - add note	7
Pension Product information / guidance	27
Planning for Care Costs	20
Power of Attorney / Guardianship Advice	39
Reduced Level of Financial Stress	133
Savings Product information / guidance	9
Taxicard Secured	1

Report Filters (All Conditions must be met):

Case Outcomes > Quarter Updated	In List	Apr - Jun 2020, Jul - Sep 2020, Oct - Dec 2020, Jan - Mar 2021
Case Outcomes > Is Financial Outcome	Is	False
Case Outcomes > Case Outcome	Not In List	Agreeing a period of time when you made no payments, Benefit Appeal Successful, Benefit Reconsideration Successful, Case Concluded Successfully, Charitable Grant Gained, Debts Written Off, Grant/Charity application, Health and Life Style Improvement, Informal Payment Arrangement, Making reduced payments to the organisations owed money, Negotiation with Third Parties, Other Reduction of Debt, Preventing Enforcement, Reduced amount of debt, Repayment Negotiated / Payment Plan / Contractual Payment